
Individual Risk Management Program



What Others Say About Our Program

"This webinar offered very valuable resources for clinicians, and was very thought provoking for the administration of this organization." *Lanette R., a New Jersey Mental Health Center.*

"The training was presented to the staff from a different point of view than most trainings are presented, making the material both fresh and useful to the staff. The information was pertinent to our work, and in keeping the clients and the staff safe." *Lisa B., a Florida Mental Health Center*

"It has been a pleasure working with you and your team also. I can already see ways in which our staff are implementing suggestions and we have started looking at revising some of our forms to include checklists and added prompts." *Sandy W., an Arizona Mental Health Center*

"This program provided our staff, particularly our clinicians, with a different perspective when considering many aspects of crisis intervention and working with individuals with suicidal ideation. Having clinicians and other trained staff look at situations from all angles, is extremely important for everyone involved." *Melissa H., a Utah Mental Health Center*

"I was prepared to dislike this presentation, more lengthy checklists and paperwork that cover your backside but don't help clinically. I was surprised. Short, relevant checklists that make clinical sense. Much more likely to use them. Presenter knew what he was talking about." *Joanne B., a Utah Mental Health Center*

"The handouts and materials faxed were very beneficial. Having another set of eyes look at some of the documentation we use was helpful and many of the comments made about our documentation have been used to modify our assessments. I appreciate the time and follow through." *Bernie B., an Illinois Mental Health Center*

"The insight was helpful. Having a company evaluated by an outside agency is always beneficial. We've already implemented changes based on the information provided!" *Amy L., an Indiana Mental Health Center*

"Thank you. Need more of this for my role as case manager - behavior management specialist." *Kathleen B., a Utah Mental Health Center*

"Excellent information that really makes you think about what you are doing/not doing." *Chris W., a Utah Mental Health Center*

"I found the program to be of great benefit." We have certainly gotten ideas for improvement." *Peggy N., a Maine Mental Health Center*

"I became more aware of paying attention to what my clients are saying about their situations and being more specific with my questions if I hear certain statements that raise red flags for me." *Patricia L., a Florida Mental Health Center*

"I thought the webinar was excellent - contained pertinent information which can be applied daily in clinical practice." *Renee P., an Alabama Mental Health Center*

"I found the webinar extremely useful and hope to even try to share the information learned with the supervisors that report to me and their staff. Thank you very much for the opportunity." *Janet L., an Alabama Mental Health Center*

"This was really informative - great examples too of inadequate documentation and good documentation. Good HIPAA info too." *Ingrid H., an Alabama Mental Health Center*

"Such a good reminder to not work alone with a suicidal person, sometimes the objective look of someone not there is very helpful." *Roslyn W., a Utah Mental Health Center*

"I really enjoyed this training and I love how you have given us more tools to use when we are assessing a high risk population. Thanks again." *Kara C., a Utah Mental Health Center*

"The directed analysis of our own documentation was very powerful. The materials were well organized and presented." *Aimee A., an Illinois Mental Health Center*

"Felt that the webinar was very helpful and it is more of any eye opener when it is your facilities charts being reviewed and feedback given on." *Amber W., an Illinois Mental Health Center*

"I am recommending this webinar to my co-worker. The material from this training will be passed out to them during our next staff meeting and we are having the meeting soon. This should have been a mandatory training for everyone in the agency; you never know when a crisis may happen. It would benefit everyone on how to engage a person that is going through situations that warrants a closer look at their behavior." *Gilda A., a New York Mental Health Center*

"Overall, it was a great webinar. I feel that I personally learned a lot and that it also encouraged some great brainstorming and thinking among the entire group." *Sierra F., a Colorado Mental Health Center*

"We found it immensely helpful. I also really like receiving the practical tools to implement." *Geri M., a Washington Mental Health Center*

"I felt that direct service staff should receive this training immediately. I appreciated being informed concerning this information because it allowed me to see where there are holes that I did not know about. Also, I can go back and take another look at the material for a refresher course that will make me more aware." *Mary B., an Ohio Mental Health Center.*

"We appreciate the instructor's knowledge, and during his presentation we had several epiphanies regarding things we should be doing better with our clients." *Stephen B., a Nevada Mental Health Center*

"Staff appreciated your positive approach and they felt empowered, not afraid. The presentation and material were very helpful. Thank you!" *Dave S., an Ohio Mental Health Center*

"The webinar was very well organized. The presenter was knowledgeable and gave great (relatable) stories. I would love for my entire residential staff to have heard this. I am going to get with our HR Director to see if we can arrange something for my frontline staff." *Carol B., a Mississippi Mental Health Center*

"I found the presentation to be very helpful and inspiring for improving my own practice." *Deborah, an Ohio Mental Health Center*

"Such a great training. I finally feel like there is an evidenced based risk assessment that I can use to take some of the "educated guesswork" out of assessing lethality. I would love to have the training again just because there is so much information, and the presentation was relatively fast paced. Great presentation!"

Kelley, an Ohio Mental Health Center

"The presenter was great. I enjoyed how he talked about his grandkids, and used that for a lesson in 'being fair' to employees. He was very knowledgeable and in my opinion down to earth and relatable. Thank you very much for this presentation."

Carol, a Colorado Mental Health Center